



# RIVER VALLEY BEHAVIORAL HEALTH & WELLNESS CENTER

## River Valley BHWC Pet Policy

For the health and safety of our patients, River Valley has a No-Pets policy. Only working service dogs are permitted in the clinic.

Although we love animals, we ask that you please leave your pet at home during your visit to River Valley.

This No-Pets policy applies to:

- Pets
- Emotional Support Animals
- Comfort Animals
- Therapy Animals

River Valley complies with the Americans with Disabilities Act (ADA) allowing access for all individuals to public places; therefore, we do allow working service dogs to accompany our patients. Service animals are individually trained to perform work or tasks for people with disabilities. Service animals are required to be leashed or harnessed except when performing work or tasks where such tethering would interfere with the dog's ability to perform the work or tasks.

Dogs whose sole function is to provide comfort or emotional support do not qualify as service animals under the ADA. Under ADA regulations that became effective on March 15, 2011, there are no protections for emotional support animals in terms of access to public accommodations and public entities. The Department of Justice has stated that emotional support animals are not protected as service animals under these regulations.

Should you arrive to an appointment with a pet that is not a service animal, you will be asked to remove the animal from River Valley. To avoid any disruption or inconvenience, we ask that you please leave your pet at home.

Thank you for your cooperation and consideration of all our clients.

River Valley Board of Directors