



## Consent For Services

Please read the Client Service Agreement Guide, which can be found on our website at:  
<https://rivervalleybhwc.com/patient-forms/>

After reading the Client Service Agreement Guide, initial the required boxes.

- **Treatment (*please initial*):** \_\_\_\_\_
  - Consent For Treatment (check all that apply):
    - Therapy
    - Medication Management
    - Psychological Assessment 
      - Minor
      - Adult
  - Safe Harbor and The Divorce & Custody Litigation Agreement.
    - Filled out (separate form) (*please initial*) \_\_\_\_\_
    - Not applicable (Adult Client)
  - I understand treatment is confidential; however, there are limits to confidentiality under the mandatory laws of Minnesota.
- **Financial Policy (*please initial*):** \_\_\_\_\_
  - I understand and agree with the Financial Policy of RVBHC (*initial*) \_\_\_\_\_
    - I am using my insurance (100% responsible for what they do not pay).
    - I am paying privately and/or not using my insurance (separate form).
    - Credit Card Information (**must have one on file in order for treatment at RVBHC.**)
    - **Copays and private pay are due at the time of service and credit cards will be run** unless other arrangements have been made with the billing department and approved before your visit.
    - If there is a balance before your next visit your card will be run on the 15th and 30th of each month (if these dates fall on a holiday or weekend, it will be run on the next business day).
  - I understand and agree to the late cancellation policy (*please initial*). \_\_\_\_\_
  - I give permission to the following person \_\_\_\_\_ to
    - Make or Cancel appointments
    - Have access to my financial information
  - Patient Portal and Newsletter (check all that apply):
    - Please sign me up for the patient portal
    - Please sign me up for RVBHC Newsletter
- **Client's Rights and Responsibilities reviewed (*please initial*).** \_\_\_\_\_

**Adult or Minor Consent to Treatment  
Therapy, Assessment &/or Psychiatric Medication Management Services**

I, \_\_\_\_\_, adult client OR parent and/or guardian of \_\_\_\_\_ (minor client if applicable), hereby acknowledge that I have been given a copy of the River Valley Behavioral Health and Wellness Center Client Service Agreement. I have read and by signing below, I agree to all terms and conditions with the Service agreement along with the highlighted areas below.

\_\_\_\_\_  
Signature of adult client OR parent/legal guardian

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of minor client (REQUIRED IF APPLICABLE)

\_\_\_\_\_  
Date

I have reviewed RVBHC's Client Service Agreement Guide and Consent with my client:

\_\_\_\_\_  
Provider's Signature

\_\_\_\_\_  
Date



# Client Demographic Information

Client name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Preferred Name (if any): \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Home Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Primary Phone: \_\_\_\_\_  Cell  Home  Business Messages -  Yes  No

Secondary Phone: \_\_\_\_\_  Cell  Home  Business Messages -  Yes  No

Email Address: \_\_\_\_\_

**Gender:**  Male  Female  non-Binary

**Pronouns:**  He/him/his  She/her/hers  They/them/theirs  Other: \_\_\_\_\_

**Race:**  White  Black/African American  American Indian/Alaskan Native  Asian  Native Hawaiian/Pacific Islander  
 Hispanic  Declined to specify

**Marital Status:**  Married  Single  Widowed  Divorced  Legally separated  Domestic partner

**Employment Status:**  Employed  Retired  Disabled  Student  Not employed

**Text Appointment Reminders?**  YES  NO *\*THESE REMINDERS ARE COURTESY & NOT GUARANTEED. Text messages go out 2 days prior to the appointment, do not text back to confirm/cancel. If you need to cancel the appointment, please call prior to 24 hours of the appointment. (This excludes Saturdays, Sundays & holidays)*

### EMERGENCY CONTACT

Emergency Contact: \_\_\_\_\_ Phone: \_\_\_\_\_

Email: \_\_\_\_\_ Relationship: \_\_\_\_\_

### LEGAL GUARDIAN

**Is the Adult Client their own Legal Guardian?**  YES  NO

**If NO, please provide the guardian information below and provider River Valley Guardianship Paperwork.**

Legal Guardian: \_\_\_\_\_ Phone: \_\_\_\_\_

Email: \_\_\_\_\_ Relationship: \_\_\_\_\_

### RESPONSIBLE PARTIES

Responsible Party #1: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Responsible Party Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Relation to Client: \_\_\_\_\_ Phone: \_\_\_\_\_

Responsible Party #2: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Responsible Party Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Relation to Client: \_\_\_\_\_ Phone: \_\_\_\_\_

Pharmacy (Name): _____	Phone: _____
Address: _____	City: _____ State: _____
Phone: _____	Fax: _____

**PRIMARY CARE COMMUNICATION**

Would you like River Valley Behavioral Health and Wellness Center, LLC to communicate with your other health care providers? It is your right to either agree or disagree to this request. If you would not like information sent to your primary care physician's office, please indicate below. Release of Information Forms must be signed for each physician, psychiatrist or healthcare provider who will be contacted outside of River Valley.

- I agree to this request and would like for immediate contact between you and my primary care physician, psychiatrist, or nurse practitioner.
- I decline contact between you and my primary care physician at this time. Should something arise, I will complete a release of information form.

**INSURANCE**

Insurance Information/Private Pay: \*ALL COPAYS, BALANCES AND PRIVATE PAY AMOUNTS ARE DUE IN FULL AT TIME OF SERVICE UNLESS AGREEMENT IS SET UP WITH BILLING DEPARTMENT

<p><b>PRIMARY INSURANCE COMPANY</b></p> <p>Name: _____</p> <p>Member ID#: _____</p> <p>Group #: _____</p>	<p><b>SECONDARY INSURANCE COMPANY</b></p> <p>Name: _____</p> <p>Member ID#: _____</p> <p>Group #: _____</p>
<p>Copay: _____</p> <p>Deductible: _____</p>	<p>Copay: _____</p> <p>Deductible: _____</p>

**CREDIT CARD INFORMATION**

It is a requirement to have a credit card on file with River Valley. If you want to use an HSA card you will need to have a credit card on file as a secondary payment form. Please review your service agreement for more information.

- I have given my credit/debit card information to River Valley BHWC Staff, and it has been saved in the secure and PCI compliant credit card processing service that River Valley BHWC operates with.

If you have not, please call [952-746-7664](tel:952-746-7664) to provide this information over the phone. It is directly entered into an encrypted credit card processing service which is very safe and secure as required by our bank. This is required to avoid your appointment(s) cancellation.

*I hereby give consent to charge my credit card below for any outstanding balance such as deductibles, co-payments, fees or other amounts my carrier determines as payable by me. All balances will be run the next day if balance is not paid at time of service.*

**Signature (Responsible Party):** \_\_\_\_\_ **Date:** \_\_\_\_\_



# RIVER VALLEY BEHAVIORAL HEALTH & WELLNESS CENTER

## Informed Consent for Telehealth Sessions

Telehealth allows my provider to diagnose, consult, treat, and educate using interactive audio, video, or data communication regarding my treatment. I hereby consent to participate in psychotherapy and or medication management services via the internet (hereinafter referred to as telehealth) with the clinician listed below:

Client: \_\_\_\_\_ Address: \_\_\_\_\_

Email: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Emergency Contact: \_\_\_\_\_  
Name & Relationship - Phone Number

I understand I have the following rights under this agreement:

- I have the right to confidentiality with telehealth under the same laws that protect the confidentiality of my medical information for in-person psychotherapy or medication management. Any information disclosed by me during the course of my session is generally confidential.
- There are, by law, exceptions to confidentiality, including mandatory reporting of child, elder, and vulnerable adult abuse, and any threats of violence I may make towards a reasonably identifiable person. I also understand that if I am in such a mental or emotional condition to be a danger to myself or others, my provider has the right to break confidentiality to prevent the threatened danger. Further, I understand that the dissemination of any personally identifiable images or information from the telehealth interaction to any other entities shall not occur without my written consent.
- I understand that while psychotherapy and medication management have been found to be effective in treating a wide range of mental disorders and personal and relational issues, there is no guarantee that all treatment of all clients will be effective. Thus, I understand that while I may benefit from telehealth, results cannot be guaranteed or assured.
- River Valley utilizes secure and reliable HIPAA compliant platforms as their primary telehealth and virtual care communication. I understand that there are risks unique and specific to telehealth, including but not limited to, the possibility that our sessions or other communication by my provider to others regarding my treatment could be disrupted or distorted by technical failures, could be interrupted, or could be accessed by unauthorized persons. In the event of disconnection, the provider will call the client at the phone number listed above to discuss rectifying technical issues or rescheduling the session. Telehealth sessions are not permitted by phone only.
- I understand that telehealth treatment is different from in-person therapy and medication management and that if my provider believes I would be better served by another form of psychotherapeutic or medication management services, such as in-person treatment, I will be referred to a provider in my geographic area for such services.

- I understand that some parts of the examination involving physical tests for medication services cannot be conducted during a telehealth session, and my provider may direct me to have these tests conducted by a professional at my location.
- I accept that telehealth does not provide emergency services. During our first Telehealth session, my provider will discuss an emergency response plan, which will include contacting the listed emergency contact and/or 911 for the address listed. If I am experiencing an emergency situation, I understand I can call 911 or proceed to the nearest hospital emergency room. If I am having suicidal thoughts or making plans to harm myself, I can call the National Suicide Prevention Lifeline at 1-800-273-TALK (8255) for free 24-hour hotline support.
- I understand I am responsible for 1) providing the necessary computer, telecommunications equipment, and internet access for my telehealth sessions; 2) maintaining the information security on my computer; and 3) arranging a location with sufficient lighting and privacy that is free from distractions or intrusions for my telehealth session.
- I understand that I cannot be driving at the time of my session. If I am to take my telehealth session within my vehicle, I must be parked.
- I understand that it is my responsibility as the client to call my insurance company and ask if the benefits under my plan cover telehealth and telemedicine sessions.
- I understand that I must be present in the state of MN for my telehealth appointment. If I am outside of the state of MN during a scheduled telehealth appointment, the appointment will be cancelled and I may be charged the \$100 late cancel fee.

I have read and understand the information provided above. I have the right to discuss any of this information with my provider and to have any questions I may have regarding my treatment answered to my satisfaction.

I understand that I can withdraw my consent to telehealth communications by providing written notification to River Valley Behavioral Health & Wellness Center. My signature below indicates that I have read this Agreement and agree to its terms.

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Client (or Guardian) Signature

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Date